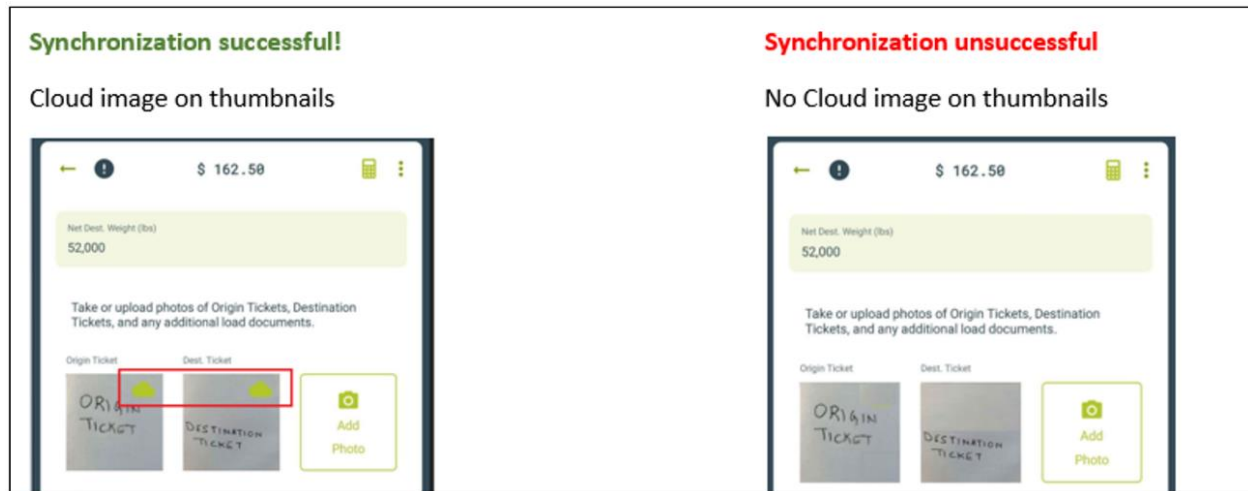


Roger® Mobile App Image Sync

What to Look For:

Upon capturing images, you will see a green cloud image/logo on image's thumbnail. This means that your image has been synchronized with the backend server and is available for viewing by the shipper.



What to do if you do not see the cloud image?

If you do not see the cloud image it means the image sync has not occurred.

The image sync may be delayed if you are in an area with low cellular reception, or if your device is set to "Limited mobile data usage" in the Roger® settings.

If the cloud image does not appear after entering an area with better reception, or connecting to Wi-Fi, please contact the Roger® support team through the support link in Settings or by sending us an email at info@rogerthat.com

